WebEx Demo

Status of WebEx as of June, 2006

Web Conferencing

- Provides a way to share presentation material to/from all people attending a meeting via clicking on a website.
  - Documents (e.g., ppt, doc, pdf)
  - Applications (e.g., debugger window)
  - Web browser
  - White board
  - Desktop (some functionality of VNC)
- Provides participants the ability to control and/or annotate presented material
  - Hand over control so people can type in passwords, enter in spread sheet data, etc
- Provides presenters control of laser pointer and control of moving to next slide.

Why WebEx

- Evaluated as part of LHC@FNAL
- Supports wide variety of OS platforms (Windows, Linux, MacOS)
- Provides fully integrated telephony service (more later)
- Rich feature set (more than we need/use)
- Support
  - 24x7 helpline
  - Online training http://university.webex.com/training/student/content/welcome.jsp

Details of license

- Had month by month "Meeting Center" license without telephony over the last 6 months, and it has worked well.
  - 25 "named hosts" (i.e., accounts)
  - Max 15 participants/meeting
- Switched to "Training Center" this month
  - Max 100 participants/meeting
  - 5 "named hosts", i.e., concurrent meetings
  - Very similar to, but not as appropriate, as Meeting Center. Can go back?
  - License signed through end of FY06
- Added telephony (more details later)

Host accounts

- Unlimited number of meetings
  - Limited to 5 concurrent meetings
- Named hosts
  - ILC Administrator
  - LHC Administrator
  - FNAL Administrator
  - Maxine Hronek
  - Suzanne Gysin
- Monitor usage, add more
- Not meant to be FNAL-centric
  - KEK can schedule meetings with DESY
- Please get training first to host a meeting
  - Max and Margaret can provide some training for ILC

Integrated Telephony

- Optional
- VERY nice
  - Identifies speaker(s) by flashing icon
  - Call in/back features
  - Host can mute/unmute
- Pay per play
  - Expensive, but cheaper than FNAL teleconferencing (in general)
  - 14 cents/min/participant US/Canada for call in/back
  - In general, call back cheaper for international
    - 16 cents/min/participant for most of Europe (vs 25 cents for call in)
    - 35 cents/min/participant for Japan
- Contracted
  - 2500 domestics minutes/month
  - $1000 international minutes/month

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○ Demo!